

**Contact info:**

Name: \_\_\_\_\_

Phone number: \_\_\_\_\_

Email: \_\_\_\_\_

Return address (For shipping only):

\_\_\_\_\_

\_\_\_\_\_

City: \_\_\_\_\_

**Payment options (after repair is complete):**

Cash Estimate: \_\_\_\_\_

Zelle (510-274-0461)

Venmo (Thien-Chau-3)

CashApp (\$camerarevivor)

Paypal (camerarevivor@gmail.com)

Check (Payable to *Thien Chau*. For mail-in repairs only)

**Equipment:**

For cameras and lenses, use caps or zipbags to keep dust from getting inside.

Please remove memory card, strap, and accessories that are not needed for the repair process unless otherwise instructed.

If accessories included, please check.

Camera body \_\_\_\_\_

Lens \_\_\_\_\_

Battery \_\_\_\_\_

Lens filter \_\_\_\_\_

Lens cap \_\_\_\_\_

Body cap \_\_\_\_\_

Memory card \_\_\_\_\_

Strap \_\_\_\_\_

Other \_\_\_\_\_

\*Please note, there is a minimum fee of \$30 to \$50 (plus shipping if applicable) for troubleshooting, assessment, and quoting. If you choose to pursue repair, additional cost of repair will be charged on top of this fee.

I need to get my equipment back by: \_\_\_\_\_

**Additional note/request:**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Shipping instructions for mail-in repairs:**

- Make sure padding is at least 1 inch all around the equipment.
- Make sure the box is filled up with packing material. One layer of bubble-wrapping alone can't protect your equipment against impact! Always use cardboard box, Do NOT use bubble envelope alone!
- Fedex, UPS, USPS are all acceptable. USPS Priority Mail is quick (1-3 business days) and costs the least.
- Get "**Signature Confirmation.**" This is IMPORANT.
- Let me know when to expect your equipment and provide me with a tracking number!

----- Cut here and include the section above in the package -----

**FROM:**

**TO:**

Thien Chau  
2326 FAIRWAY DR,  
SAN LEANDRO, CA 94577